

FIG. 1

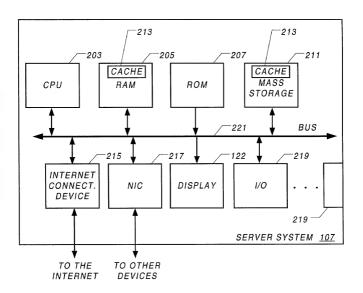


FIG. 2

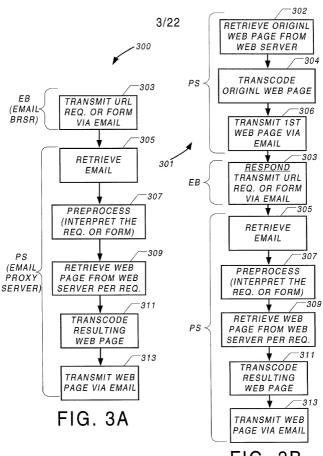
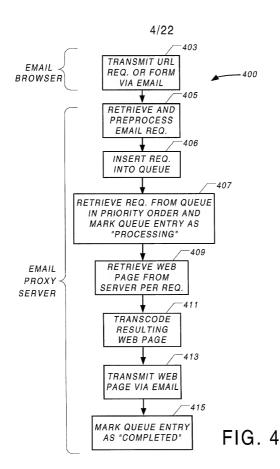
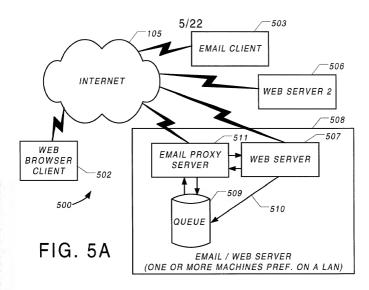
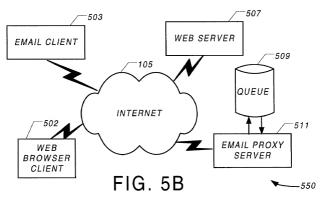


FIG. 3B







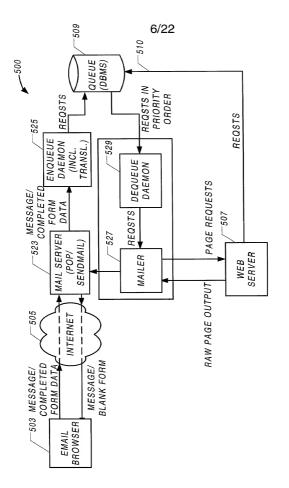
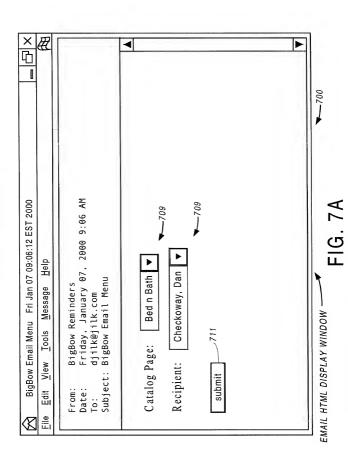


FIG. 5C

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orm.html]] Special	5:21:10 111k@jilk 111k@jilk 0w.com/me 609	FIG. 6
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Eudora Pro - [http://www.bigbow.com/menuform.htm]] e Edit Mailbox Message <u>T</u> ransfer <u>S</u> pecial	Date: Tue, 08 Feb 2000 06:21:10 -0800 From: "David J. Jilk" <djilk@jilk.com> To: webmail@blgbow.com/menuform.html- To: webmail@blgbow.com</djilk@jilk.com>	
ro - [http:// Mailbox	Date: Tue, From: "Dav Subject: h To: webmai Reply-to: X-Mailer:	MO
Eudora Pi File Edit	EUDOI I n Tras	EMAIL TEXT WINDOW—
		EM,

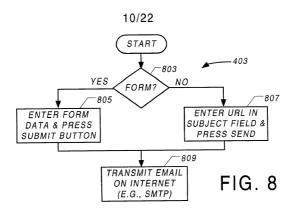


```
<HTML>
        <HEAD>
        <META content=text/html;charset=iso-8859-1 http-equiv=Content-Type>
        </HEAD>
        <BODY>
        <FORM action=mailto:webmail@bigbow.com method=POST>
        <INPUT type=hidden name=REQUEST_URL</p>
              value="http://www.bigbow.com/catalog.asp">
        <INPUT type=hidden name=REQUEST_METHOD value=POST>
        <P>Catalog Page:
        <SELECT name=catalog>
750
        <OPTION value=1>Bed n Bath</OPTION>
        <OPTION value=2>Traditions</OPTION>
        </SELECT>
        <P>Recipient:
        <SELECT name=recipient>
        <OPTION value=1>Checkoway, Dan</OPTION>
        <OPTION value=2>Hoffman, Jon</OPTION>
         </SELECT>
        <P><INPUT name=submit type=submit value=submit>
         </FORM></BODY></HTML>
```

EMAIL HTML SOURCE

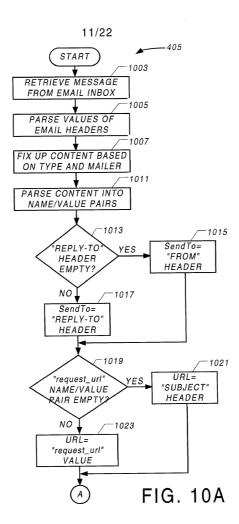
FIG. 7B

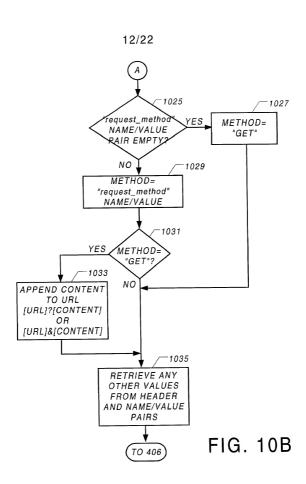
900



```
903
                          905
From: "Dan Checkoway" <dan@checkoway.com>
To: <webmail@bigbow.com>
Subject: Form posted from Microsoft Internet Explorer.
MIME-Version: 1.0
Content-Type: application/octet-stream;
      name="POSTDATA.ATT"
Content-Transfer-Encoding: quoted-printable
Content-Disposition: attachment;
      filename="POSTDATA.ATT"
X-Mailer: Microsoft Outlook Express 5.00.2919.6600
X-MimeOLE: Produced By Microsoft MimeOLE V5.00.2919.6600
             -917 —911    —913
ENQUEUE_URL=3Dhttp%3A%2F%2Fdev.bigbow.com%2Fscript%2Femail_repl=
y_process.asp&ENQUEUE_METHOD=3DPOST&email_reply= . .
                                                                 915
```

FIG. 9





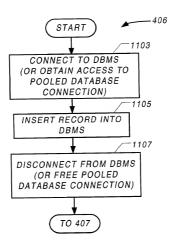


FIG. 11

```
INSERT INTO request_queue(
            request id, 1203
            created_date,____1205
            completed_date,
            request_type_id,____1207
            request_status_id,____1209
            priority,____1211
            our_email,____1213
1200
            sendto_email, 1215
            request_method,____1219
            post_content)
        VALUES(NULL, '[CurrentDateTime]', NULL,
        'incoming', 'open', 1,
        'Webmail@bigbow.com', '[SendTo]',
        '[URL]', [Method], '[Content]')
```

FIG. 12

```
SELECT * FROM request_queue WHERE request_status_id='open' AND completed_date is NULL ORDER BY priority, created_date
```

FIG. 14

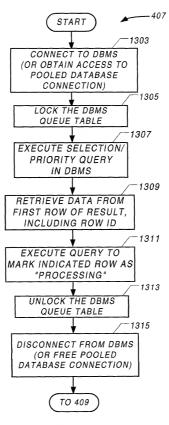


FIG. 13

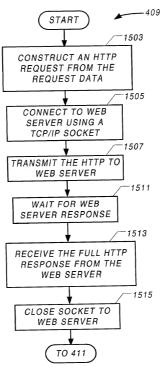


FIG. 15

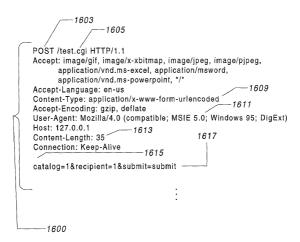
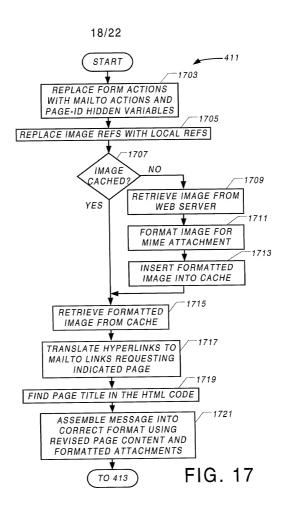


FIG. 16



```
1803
                               1805
                      1807
To: djilk@jilk.com
From: webmail@bigbow.com
Subject: BigBow
X-Courtesy-Of: BigBow Dequeue 1.0 (Built: Feb 13 2000 27:42:09)
Mime-Version: 1.0
Content-Type: multipart/related; boundary="dequeue-boundary";
      type=text/html
This is a multi-part message in MIME format.
--dequeue-boundary
Content-Type: text/html; charset=US-ASCII
Content-ID: <dequeue-body> <
                                                BODY CODE 1821
<html><head><title>BigBow</title></head>
<body background="cid:http---www-bigbow-com-_borders-cap_top-jpg">
<a href="mailto:webmail@bigbow.com?subject=http://www.</pre>
       bigbow.com/index.htm>
<img src="cid:http---www-bigbow-com-images-header-jpg"></a></a>
<FORM ACTION="mailto:webmail@bigbow.com" METHOD="POST">
<INPUT TYPE="HIDDEN" NAME="REQUEST_URL"</pre>
       VALUE="http://www.bigbow.com/subscribe">
<INPUT TYPE="HIDDEN" NAME="REQUEST_METHOD" VALUE="POST">
<input type="hidden" name="listid" value="443">
 Email Address
 <input TYPE="TEXT" SIZE="32" MAXLENGTH="255" NAME="ATTR1" VALUE>
 </form></body></html>
                         -1823
 --dequeue-boundary
    . . (Continued in FIG. 18B)
   -1800
```

FIG. 18A

1827 .(continuing from FIG. 18A last line " --dequeue-boundary") ______Content-ID: <http---www/-bigbow-com- borders-cap_top-jpg> Content-Type: image/jpeg Content-Transfer-Encoding: BASE64 R01GODlheAAKALMAAA8PjRwckz8/pG5uup6e0czM5/b2+v///wAAAAAAAAAAA AAAAAAAAAAAAAAAAAAAAAACwAAAAAAAAAAEAAKAAAEVfDISau900vNu/9gKI5k+RWD oK5s675wLM90XQ9FZgwB4P/AoHBILBqPyKTyFxgYKoSldEqtWouESfTK7Xq/ 2UPvSv6bi4FD4cxum1HuuLw6mNvvyAgAOw== - FNCODED IMAGE DATA 1821 --dequeue-boundary Content-ID: http---www-bigbow-com-images-header-jpg Content-Type: image/jpeg Content-Transfer-Encoding: BASE64 R0lGODlhJgIxAMQAAA8PixcXuBsbzmNjuQoKEJiY0ezs9vPz+dPT2Pn5/0fn wWU7+9nQjnZ6sJmAWqx619j0Nq40YFj0JMAABjhAAh7XgA0Ye9y2Tre6183u drv73fC0N6ntL0962/ve+M63vvfN72jQudv9DrjAB07wghv84LcA0MIXzvCG O/zhEI+4xCd08Ypb/0IYz7jGN87xjnv84yAPuchHTvKSm/zkKE85LKqt8pa7 /OUwj7nMZ07zmjckBAA7 --dequeue-boundary--—1800 (CONTD.)

FIG. 18B

```
1917
                                                        -1905
<html><head><tj/tle>BigBow</title></head>
<body backgrownd="http://www.bigbow.com/images/cap_top.jpg>
<a href="http://www.bigbow.com/index.htm">/
<img src="http://www.bigbow.com/images/header.jpg"></a>
<form METHOD="POST" ACTION="http://www.bigbow.com/subscribe">
<input type="hidden" name="listid" value="443">
                    -1915
                                                       -1911
Email\ Address
<input TYPE="TEXT" SIZE="32" MAXLENGTH="255"</pre>
       NAME="ATTR1" VALUE>
</form></body></html>
-1900
          -1907
```

FIG. 19A

```
1923
<html><head><title>BigBow</title></head>
<body background="cid/http---www-bigbow-com-_borders-
cap_top-jpg">--1933/
<a href="mailto:webmail@bigbow.com?subject=http://
www.bigbow.com/index.htm> 1931
<img src="cid:http---www-bigbow-com-images-header-/jpg"></a>
<FORM ACTION="mailto:webmail@bigbow.com" METHOD="POST">
<INPUT TYPE="HIDDEN" NAME="REQUEST_URL"</pre>
       VALUE="http://www.bigbow.com/subscribe">
<INPUT TYPE="HIDDEN" NAME="REQUEST_METHOD"_VALUE="POST">
<input type="hidden" name="listid" value="443">
Email Address
<input TYPE="TEXT" SIZE="32" MAXLENGTH="255" NAME="ATTR1"</pre>
VALUE>
</form></body></html>
-1920
```

FIG. 19B

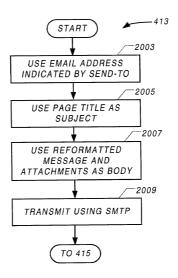


FIG. 20

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Jilk, Jr., et al.

Title: SYSTEM, METHOD, APPARATUS AND COMPUTER PROGRAM PRODUCT FOR OPERATING A WEB SITE BY ELECTRONIC MAIL

Group Art Unit: unassigned

Examiner: unassigned

I FTTER TO OFFICIAL DRAFTSPERSON SUBMISSION OF FORMAL DRAWINGS

The Commissioner for Patents Washington, DC 20231 ATTN: Official Draftsperson

Dear Sir or Madam:

Attached please find 22 sheets of formal drawings to be made of record for the above identified patent application submitted herewith.

Respectfully Submitted,

Dov Rosenfeld, Reg. No. 38687

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Oakland, CA 94618

Telephone: (510) 547-3378; Fax: (510) 653-7992

Certificate of Mailing under 37 CFR 1.10

I hereby certify that this application and all attachments are being deposited with the United States Postal Service as Express Mail (Express Mail Label: EL752476236US in an envelope addressed to Box Patent Application, Commissioner for Patents, Washington, D.C. 20231 on

2001

Name: Dov Rosenfeld, Reg. No. 38687